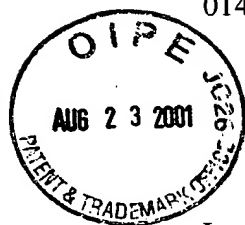


ATTORNEY DOCKET NO.:
014208.1302 (64-99-001)

08-27-01
EP/2162
PATENT APPLICATION
09/244,550



1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Harriet E. Brichta, et al.
Serial No.: 09/244,550
Filing Date: February 3, 1999
Group Art Unit: 2162
Examiner: M. Tesfamariam
Title: SYSTEM AND METHOD OF MANAGING A PROGRAM
OFFICE

RECEIVED
AUG 29 2001
Group 2100

BOX: PATENT APPLICATION

Assistant Commissioner
for Patents
Washington, DC 20231

Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Response to Office Action (22 pages), a Baker Botts Return Receipt Postcard (1 card) and this Certificate of Mailing (1 page) are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on this 23rd day of August, 2001, addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Willie Jiles

Willie Jiles

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PATENT APPLICATION
09/244,550



1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Assistant Commissioner
for Patents
Washington, DC 20231

Dear Sir:

RESPONSE TO OFFICE ACTION

In response to the Office Action mailed May 23, 2001, Applicants respectfully request the Examiner to reexamine the application and reconsider the rejection of the claims in view of the comments set forth below.